

Stark County Job & Family Services

HUMAN SERVICES - CHILDREN SERVICES - CHILD SUPPORT

221 3rd Street S.E., Canton, Ohio 44702

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FOR IMMEDIATE RELEASE

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STARK COUNTY JFS RESTORES PUBLIC ACCESS TO MAIN LOBBY

Canton, Ohio - Stark County Job & Family Services is pleased to announce that public access has been restored to the main lobby of Midtown Plaza, 221 3rd St. SE, Canton, OH 44720. Due to Covid-19, public access was suspended on March 17, 2020. In-person transactions can be made during regular business hours, Monday through Friday from 8 a.m. to 4 p.m.

The health and safety of Stark County residents remains our top priority. The lobby has been opened in accordance with safety guidelines and best practices prescribed by the Centers for Disease Control (CDC), State of Ohio, and Stark County Government. Visitors and staff are required to wear masks and maintain six feet of distance from others. The number of people permitted in the lobby is limited. Priority will be given to those who have an appointment.

Clients are encouraged to access services online or by phone when possible. Child Support information and online services can be accessed at www.ChildSupport.ohio.gov or by calling 330-451-8930. Cash, food, or Medicaid assistance is available at www.Benefits.Ohio.Gov or by calling 330-844-640-6446. Publicly funded childcare information and applications can be sent through the mail by calling 330-451-8155.

Child support payments will continue to be accepted at the drive-thru window in Midtown Plaza. Obligor may also make payments inside the lobby at the child support customer window. Exact change is required for payments made inside the building.

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