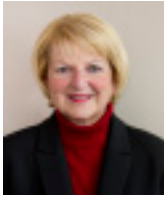


Message from the Executive Director

Stark County Job and Family Services (SCJFS) is a "triple-combined" Job and Family Services agency. This means that in Stark County, rather than operating separately, the three Ohio Job and Family Services divisions: Human Services, Children Services and Child Support, are combined in one agency. The divisions are supported by administrative, human resources and finance staff for a total agency workforce of nearly 500. This makes Stark County Job and Family Services the county's largest employer, with a 2019 annual budget of over \$48 million.



Dedicated SCJFS employees work in partnership with our customers, community and providers to serve Stark County. Our services touch community members from pregnancy and birth through the aging process. We are diligent in our efforts to provide excellent service by bringing new ideas, resources and partnerships to the workplace.

We take pride in serving our customers, our staff and our community. This brochure provides an overview of the services we offer and the people we serve. If you have questions, please contact us through the phone numbers listed on the back of this brochure.

Sincerely,
Deb Forkas

Deb Forkas, M.Ed
Executive Director

Our Mission
To partner with our customers, community and other service providers to protect children and vulnerable adults stabilize and strengthen families and encourage self-sufficiency and personal responsibility.

Stark County Job & Family Services

Children Services Division

402 2nd Street S.E.
Canton, OH 44702
Child Abuse/Neglect Report Line:
330.455.KIDS
Foster/Adopt:
330.451.8789

Child Support Division

221 3rd Street S.E.
Canton, OH 44702
Customer Service: 330.451.8930
Payment information:
jfs.ohio.gov/ocs

Human Services Division

221 3rd Street S.E.
Canton, OH 44702
Customer Service/Application Line
1.844.640.6446
Customer Service e-mail:
stark_csc@jfs.ohio.gov
JOBS/Child Care:
330.452.4661

SCJFS Executive Offices
221 3rd Street S.E.
Canton, OH 44702
330.452.4661



starkjfs.org



04/20



Agency Overview Job & Family Services



Child Support Children Services Human Services



Stark County Job & Family Services

Human Services

Deputy Director Susan Leningar, MBA

The largest Stark County Job and Services Division, with a staff of 224, Human Services provides the following services and programs.

- Food Assistance/Ohio Direction Card
- Ohio Works First Cash Assistance
- Medicaid for aged, blind and disabled
- Nursing Home Medicaid and Home & Community Based Services waivers
- Medicare Premium Assistance programs
- Medicaid for families, pregnant women, children and expansion adults
- Non-emergency Transportation (NET)
- At-Risk Pregnancy Services
- HealthCheck
- Breast & Cervical Cancer Project
- Job Opportunities and Basic Skills (Jobs)
- Child Care Programs

Human Services 2019 Numbers

Percentage of Stark County population participating in selected public assistance programs based on an estimated population of 371,574:

- | | |
|--------------------------------|-------|
| ▪ Families below poverty level | 14.4% |
| ▪ Food Assistance Program | 11.7% |
| ▪ OWF Cash Assistance | .9% |

It is estimated that Human Services programs contributed disbursements of over \$880 million to the Stark County community, which benefited local grocers, hospitals, clinics and retailers.

- | | |
|-------------------------|---------------|
| ▪ Medicaid | \$799,918,246 |
| ▪ Food Assistance | \$ 64,105,404 |
| ▪ OWF Cash Assistance | \$ 8,017,344 |
| ▪ Child Care Assistance | \$ 16,642,661 |

Children Services

Deputy Director Rob Myers, LISW-S

Children Services is COA accredited. A staff of 181 serves the county's children at risk of abuse or neglect, and their families. The division is legally responsible for taking and investigating reports of child abuse, neglect and dependency. It also takes reports of suspected abuse, neglect and/or exploitation of adults 60 and older, and contracts with Coleman Professional Services to provide services to this population. Children Services recruits and trains foster and adoptive families, prepares children for adoption, arranges post-adoption services and provides independent living skills for older teens.

Children Services 2019 Numbers

Report Line calls totaled 7,580 and resulted in 3,129 cases requiring assistance or intervention. Of these, 383 were families needing basic assistance and 2,746 were responded to using the Alternative Response approach. The remaining 507 calls were assessed using the Traditional Response (TR) approach. The breakdown by allegation for TR cases:

- 18.7% suspected neglect
- 16.2% suspected physical abuse
- 63.2% suspected sexual abuse
- 2.0% suspected emotional abuse

Ongoing Supportive Services

In an average month, 188 families received case management/supportive services. Monthly placement averages for children who could not safely remain in their homes by placement setting:

| | |
|-------------------------------|-----|
| Agency Foster Care | 110 |
| Purchased Foster Care | 76 |
| Group Home Care | 1 |
| Residential Placement | 11 |
| Kinship or Relative Placement | 110 |

In addition:

- 112 youth and 27 emancipated youth received Independent Living services
- Averaged 157 licensed foster families per month
- 46 youth finalized adoptions
- 526 new cases of elder abuse/neglect or exploitation reported

Child Support

Deputy Director Rob Pierson, MA

Child Support, with a staff of 79, provides services which include: establishing paternity and support; issuing orders for medical support; modifying and enforcing support orders, and monitoring the collection and disbursement of support payments.

Child Support is a key member of the Stark County Fatherhood Coalition which advances responsible fatherhood in our community. Major outreach in 2019 included:

- National Reading Day for elementary schools
- Fishing Rodeo for fathers and children
- Day Out with Dad HOF Football Camp
- Expungement/Certificate for Qualification of Employment Clinics
- Walk Your Child to School Day
- Canton Art Museum
- Parenting Time Order Program
- Canton Charge Game

Right Path for Fathers helps unemployed, non-custodial parents through early intervention funded by Sisters of Charity and a federal waiver. Participants develop skills and education for employment to help them comply with support orders.

Child Support was awarded a \$2.29 million, five-year federal grant to fund an alternative program to civil contempt for non-custodial parents not making support payments.

Child Support 2019 Numbers

- 31,000 child support cases
- 547 paternity cases scheduled for DNA testing
- 1,174 cases referred for support establishment
- 2,583 court hearings by legal department
- 79,642 calls to customer service
- 11,288 customers seen in the lobby
- \$58,380,902 in collections
- \$10.99 collected for every dollar spent on operations