

## How do I qualify for NET?

If you are a Medicaid recipient with an open case through Stark County Job and Family Services, you are eligible for non-emergency transportation services through NET.

## How do I apply for NET?

If you are a SCJFS customer who is open on Medicaid you, or your authorized representative, can contact NET staff by phone, fax, or in person at the Stark County Job and Family Services Human Services Division, 221 3rd Street SE, in Canton. NET program workers can be reached weekdays, from 8:00 a.m. until 4:00 p.m.

**Stark County Job and Family Services Human Services Division**  
221 3rd Street SE, Canton 44720

### NET Coordinators:

330.451.8486  
330.451.8449  
330.451.8015

### NET Supervisor

330.451.8015

### NET Fax

330.451.8859

## Stark County Job & Family Services

### Human Services Division

221 3rd Street S.E.  
Canton, OH 44702  
Cash, Food & Medical Assistance  
*Customer Service:* 330.451.8861  
*Customer Service e-mail:*  
stark\_csc@jfs.ohio.gov  
*New Applications:* 330.451.8500  
*Child Care:* 330.452.4661

### Children Services Division

402 2nd Street S.E.  
Canton, OH 44702  
*Child Abuse/Neglect Report Line:*  
330.455.KIDS  
*Foster/Adopt:*  
330.451.8789

### Child Support Division

221 3rd Street S.E.  
Canton, OH 44702  
*Customer Service:* 330.451.8930  
*Payment information:*  
jfs.ohio.gov/ocs

### SCJFS Executive Offices

221 3rd Street S.E.  
Canton, OH 44702  
330.452.4661



[starkjfs.org](http://starkjfs.org)



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# NET

## Non-Emergency Transportation

### Human Services Division



**Stark County  
Job & Family Services**

## What is NET?

Non-Emergency Transportation (NET) is offered by the state for Medicaid recipients. NET is available through Stark County Job and Family Services (SCJFS). NET provides SCJFS customers, who are open on Medicaid, with transportation to any Medicaid-covered medical appointment such as doctor visits, dental visits and vision appointments.

## What else should I know about NET?

NET transports to Medicaid providers within Stark County. NET does not automatically transport to out-of-county providers. If you need out-of-county transportation, you are required to provide a doctor's referral which explains why out-of-county treatment is needed.



## What are my transportation options?

NET program participants have two transportation options. They are:

### Fixed Bus Route

You, or your authorized representative, can pick up a SARTA fixed-route bus pass at SCJFS Human Services, 221 3rd Street SE, in Canton. You can also request that a bus pass be mailed to you. NET requires at least 10 days advance notice in order to mail SARTA fixed-route bus passes.

### Curb-to-Curb

Curb-to-Curb transportation services are provided by SARTA Proline, ABCD Dial-A-Ride, Koala Kruizers and Scenic View. If you use NET, and are in need of curb-to-curb transportation, you should not contact SARTA Proline, ABCD Dial-A-Ride, Koala Kruizers or Scenic View directly. Instead, contact NET to make arrangements. Advanced notice of three-to-five business days is required for NET staff to schedule curb-to-curb transportation.

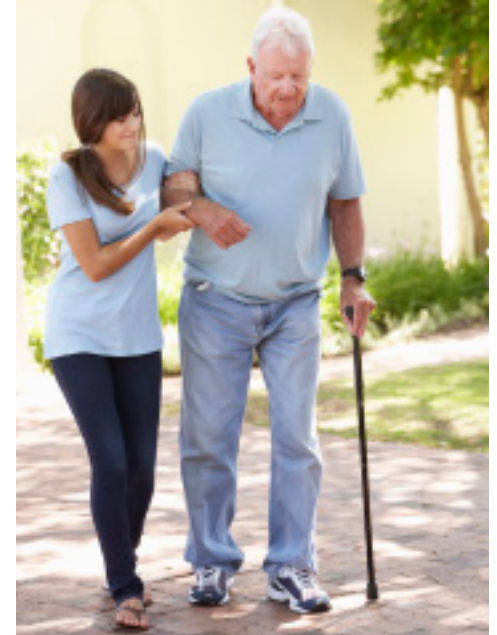
### Other Transportation

In some very specific and limited situations, NET will allow for client reimbursement. If, as a NET user, you qualify for this option, you will be sent forms to give to your provider (doctor, dentist, eye-doctor, etc.) to sign. These forms are to verify you have attended your scheduled appointment(s).

## Completing your NET forms

Each month, after all of your visits are completed, it is your responsibility to give all your completed and signed forms for the month to NET staff. NET staff will process the forms and send them to the Stark County Auditor who will issue you a reimbursement check.

For more information about whether you qualify for this client reimbursement option, contact NET staff.



## How much does NET cost?

Non-emergency transportation is provided at no cost to you. The cost of the transportation is covered by the state through SCJFS.